Key Benefits

- *Month-to-Month Service Agreements*
- *Uninterrupted Service*
- *Cost Effective*
- *Increases Staffing Efficiency*
- *Seamless Integration with a Variety of Call Center Services*
- *Customized Service to Meet Your Needs*
- *Local Agents with National Level Technology and Support*
- *Secure Data Backup and Storage*
- *PCI-DSS Compliant*

Key Features

- *24 Hour Live Agent Answering*
- *Customized Message Templates*
- *Multiple Delivery Options*
- *Local Numbers for Call Forwarding or Direct Use*
- *Bilingual Agents*
- *In-house Fulfillment Options*
- *Toll-free Phone Numbers Available*

Answering Services

Ensure your phones are answered by a live agent without interruption, giving your callers exceptional customer service at a fraction of the cost to staff your office 24/7 by using AnswerNet's Answering Services.

Our friendly, professional agents are available 365 days a year to answer your business calls. Our agents go through a rigorous training process to ensure your calls are handled with the highest level of efficiency and professionalism in the industry.

Uninterrupted Service
AnswerNet has a network of over 50 integrated call centers equipped with disaster backup capabilities and call re-routing to secure your critical data and keep your business in contact with your customers and associates at all times.

Multilingual Answering Services
AnswerNet provides multilingual capabilities, including in-house French and Spanish speaking agents and hundreds of other languages through our translation partners.

Additional Service Options
Our unique blend of inbound, outbound and e-bound call center services enables AnswerNet to offer a variety of seamlessly integrated service options, including Online Appointment Scheduling, Virtual Receptionist, Customer Satisfaction Survey/Polling, Order Entry and Fulfillment, Interactive Voice Response (IVR), Lead Generation and Telemarketing Sales.

AnswerNet's award-winning Answering Services and Call Center Solutions are available throughout the United States and Canada.

Inbound, Outbound and E-bound Call Center Solutions
2325 Maryland Road ♦ Suite 150 ♦ Willow Grove, PA 19090 ♦ Toll Free: 800-411-5777 ♦ Fax: 215-659-6486
Email: Answer@AnswerNet.com ♦ Blog: AnswerNet.com ♦ Online: www.AnswerNet.com